Children's Online Privacy Protection Act (COPPA)

The privacy of our young members and other visitors to this section of our website is of the utmost importance to Keys Federal Credit Union. We have adopted the following policy in compliance with the Children's Online Privacy Protection Act (COPPA):

Keys Federal Credit Union does not knowingly collect or use personal information from children under 13 without containing verifiable consent from their parents. Should a child whom we know to be under 13 send personal information to us (name, address, email, account number, telephone, social security number), we will only use that information to respond directly to that child, seek parental consent, or provide parental notice. We are not responsible for the data collection and use practices of nonaffiliated third parties to which our web sites may link.

A parent or guardian has the right to review the personal information collected on a child under 13 years old. If requested, the parent or guardian can have the information deleted and refuse to allow any further collection or use of the child's information. To make such requests, please contact us at 305-294-6622 or 800-805-7535.

For more information about the Children's Online Privacy Protection Act (COPPA), visit the Federal Trade Commission's (FTC) web site at www.ftc.gov.